

BRIDGEPOINT ASSESSMENT TEAM

DESCRIPTION

This Bridgepoint Assessment Team initiative involves the integration of an in-house assessment team from Bridgepoint Health - a Complex Continuing Care/Rehabilitation facility - into the TGH General Internal Medicine (GIM) acute care team. The assessment team will attend morning rounds (Monday – Friday) with Medical Staff on GIM units to review ALC patients who may be appropriate for referral to Bridgepoint, and assess patients who are not yet ALC, but may also be appropriate for referral so the referral process can be initiated early. The detailed process is outlined below.

The Assessment Team works with GIM social workers to obtain consent and complete assessment face-to-face with the patient on the unit. The Assessment Team manages the referral process and has access the patient’s complete UHN medical chart.

An Agreement, reviewed by Privacy and Legal teams at each organization, is in place between UHN and Bridgepoint.

Assessment Team is currently made up of 1 part-time Bridgepoint employee.

PERFORMANCE INDICATORS

Indicator	Description
GIM ALC Days	Measures the average Alternate Level of Care days for GIM patients
Staff Satisfaction	Measures staff satisfaction related to the referral, assessment and discharge process related to Complex Care/ Rehabilitation
Patient Satisfaction	Measures Patient satisfaction related to the referral, assessment and discharge process related to Complex Care/ Rehabilitation
Rehab/CCC Referrals	Measures the number of referrals to Complex Care / Rehabilitation
Re-Admission Rate	Measures the Acute Care re-admission rate post transfer – within 24 hours/48 hours/7 day/30 days

Bridgepoint Assessment Process TGH GIM – Feb 9/07 draft

