

Name of Document: **ER Notification – IM Committee Project Evaluation**

Date: 2006

Agencies: Toronto CCAC and area hospitals

Initiative: Project objectives:

- Identify patients not routinely referred who would benefit from CCAC or other community services
- Decrease chance of readmission to ER
- Move appropriate patients out of ER earlier by CCACs initiating assessments prior to the discharge decision
- Reduce admissions to in-patient units
- Allow for referral identification 24/7

CCAC Care Coordinators in hospital are notified via blackberry regarding appropriate patients.

Resulted in significant increase in CCAC referrals from participating ERs. However, “there is no reason to assume that there has been any impact on patient’s length of stay or ALC days due to the ER notification project”.

Concluded that a dedicated CCAC Care Coordinator is required for ER 7 days per week.