2014-15 North East Small Hospital Transformation Fund Projects

Technology Projects

Description of Program (s)/ Benefit to Patients	Lead Hospital	Related Media Releases
Shared Decision Support (Year 2 of 3) • The purpose of this project is to support a Decision Support Analyst position shared among three hospitals: Manitoulin Health Centre, Espanola Regional Hospital and Blind River Health Centre. The Decision Support Analyst will provide the three small hospitals with the ability to ensure quality data, informed decision making, identification of economies of scale and more importantly identify improvements to the patient experience and outcomes. **Total 2014-15 Funding:** $100,000	Blind River District Health Centre; Espanola Regional Hospital and Health Centre; Manitoulin Health Centre	
Lab Cluster Specialist (Year 2 of 3) • The NEO Out-Patient review clearly demonstrated a lack of quality and integrity in capturing MIS data which is submitted to MOHLTC. The Cluster has no one monitoring or trained to monitor the integrity of instrument interfaces and is also struggling to retain and maintain trained staff to perform Meditech Super User functions. Failure to do so puts the quality of our lab functions at risk, has the potential to impact patient safety, and may ultimately impact Lab Licensing. This new position will not only help mitigate these risks, it will help with the standardization of MIS data amongst the group and help with comparability. **Total 2014-15 Funding:** $105,000	10 North East Hospitals	
Tele-Ophthalmology (Year 2 of 3) • The purpose of this project is to restore and expand the delivery of Tele-Ophthalmology in order to provide services such as screening for retinopathy and macular edema in diabetic patients.	Manitoulin Health Centre; Community Partners	

Total 2014-15 Funding: $81,000		
IT Investments in North East Hospitals (Multi-Year Projects) • Point Click Care • PCS Implementation • Projects towards EMRAM • M/S Upgrade • Scanning/Archive/PACS • NESHA PACS Initiative • Blood Glucometer Interface **Total 2014-15 Funding:** $451,708	Bingham Memorial Hospital; Manitoulin Health Centre; St. Joseph's General Hospital Elliot Lake; Services de sante de Chapleau Health Services; Mattawa Hospital; LDHC; Notre Dame Hospital; Espanola General Hospital; Sensenbrenner Hospital	
Meditech Clinical Specialist (Year 2 of 3) • The purpose of this project is to allow North Cochrane hospitals to share resources to help advance their clinical applications to enhance current Meditech clinical environment. A Meditech Clinical Specialist would work with the three sites to review areas of improvement, standardize operations and allow the hospitals to provide better usage of the system for clinicians thus improving patient care. **Total 2014-15 Funding**: $108,000	Hôpital Notre Dame Hospital (Hearst); Sensenbrenner Hospital; Smooth Rock Falls Hospital	
Resource Matching and Referral (Hospital, primary care, CSS, CCAC, mental health and addictions to community mental health and addiction services) (Year 1 of 1) • The purpose of this project is to support the development of a standardized referral process and form for referrals to community mental health and addiction (MHA) services. It is anticipated that by improving the referral process, there will be an impact on Alternate Level of Care (ALC) days and potentially emergency room (ER) wait times. A standardized referral form was developed for all 48 LHIN-funded mental health and addictions agencies. The form is under final review. **Total 2014-15 Funding:** $48,000	Hospitals; Primary care; CSS; CCAC; Mental Health and Addictions	
Resource Matching and Referral – Phase 2 Staffing (Year 1 of 1) • The resource matching and referral initiative is vital to improving patient transitions through provincial standardization of referral	Espanola Hospital and Regional Health Centre; NE CCAC; HSN; Manitoulin Health Centre	

data from acute care to the four in-scope pathways: Long-Term Care, Community Care Access Centre, Complex Continuing Care and Rehabilitation. It is anticipated that by improving the referral process, there will be an impact on Alternate Level of Care (ALC) days and potentially emergency room (ER) wait times. **Total 2014-15 Funding:** $95,570		
Resource Matching and Referral (Hospital, primary care, CCAC, community support services, mental health and addictions to community support services) • The purpose of this project is to support the development of a standardized referral process and form for referrals to community support services (CSS) services. It is anticipated that by improving the referral process, there will be an impact on Alternate Level of Care (ALC) days and potentially emergency room (ER) wait times. A standardized referral form was developed for all 63 LHIN-funded community support service agencies. The form is under final review. **Total 2014-15 Funding:** $85,000	Hospitals; Primary care; CSS; CCAC; Mental Health and Addictions	
Resource Matching & Referral (hospital to hospital, complex continuing care, rehabilitation); and hospital to CCAC • The resource matching and referral initiative is vital to improving patient transitions through provincial standardization of referral data from Acute Care to the North East Community Care Access Centre. It is anticipated that by improving the referral process, there will be an impact on Alternate Level of Care (ALC) days and potentially emergency room (ER) wait times. The goal for 2014/15 fiscal year is to continue implementation across the NE LHIN region. **Total 2014-15 Funding:** $298,695	Espanola Hospital and Regional Health Centre; NE CCAC; Health Sciences North; Manitoulin Health Centre; Timmins and District Hospital; Services de santé de Chapleau Health Services; Sensenbrenner Hospital; Hôpital Notre-Dame Hospital	
Pharmacy Module- Meditech (Year 1 of 1) • The implementation of this module will aid in improving EMRAM scores for BRDHC, Englehart Hospital, and Lady Dunn Health Centre and evolving the patient electronic health record. This module will enhance patient safety and quality of care through	Blind River District Health Centre; Englehart Hospital; Lady Dunn Health Centre	

the reduction of medication errors and enhanced care coordination. Total 2014-15 Funding: $180,000		
OTN EOS Replacement(Year 1 of 1) • This project supports the purchase of Ontario Telemedicine Network (OTN) systems for North East health service providers. This one-time funding is to be used for a group purchase of OTN systems as a service solution to maintaining and improving overall system capacity of telemedicine services for the residents of North Eastern Ontario. **Total 2014-15 Funding:** $386,711	Lady Dunn Health Centre; Sensenbrenner Hospital; 11 North East Health Service Providers	

Health Human Resources and Training Projects

Description of Program (s)/ Benefit to Patients	Lead Hospital	Related Media Releases
Bereavement Training and Community Awareness Program (Year 2 of 3) • To provide bereavement training and community awareness for families in Elliot Lake and Blind River. **Total 2014-15 Funding:** $10,000	Blind River District Health Centre; St. Joseph's General Hospital Elliot Lake	
OTN Coordinator (Year 2 of 3) • As a result of the relocation of the OTN main suite to the Huron Shores Family Health Team building, more referrals have been received. The purpose of this project is to provide more replacement time and support to ensure continued enhancement of service to patients. **Total 2014-15 Funding:** $40,000	Blind River District Health Centre	
Shared Behavioral Support Clinician (Year 2 of 3) • This funding will be allocated towards establishing a Behavioural Supports Ontario clinician position for the long term care, ELDCAP, hospital, and community programs in Espanola and Manitoulin Island, as well as the hospital and community programs in Blind River. The purpose of the project	Espanola Regional Hospital and Health Centre; Blind River District Health Centre; Manitoulin Health Centre	

is to reduce patient transfers from long term care to acute or specialized units for behaviours; delay the need for more intensive services; and reduce length of stay for persons in hospital who can be discharged to long term care with enhanced behavioural resources. **Total 2014-15 Funding:** $150,000		
Mental Health Counsellor (Year 2 of 3) • This funding will go towards a full-time mental health counsellor (1.0 FTE) who will be housed in Hornepayne Community Hospital (HCH) and professionally supported by Services de Counselling Hearst-Kapuskasing-Smooth Rock Falls (SCHKS). This position will provide ongoing mental health services to over 75 Hornepayne residents (inpatient, outpatient, long term care, Francophone). **Total 2014-15 Funding:** $79,694	Hornepayne Community Hospital; Services de Counselling Hearst-Kapuskasing-Smooth Rock Falls (SCHKS)	
Physiotherapy (Year 2 of 3) • This funding will go towards 0.4 (FTE) of a full-time physiotherapist for Hornepayne (the remaining 0.6 FTE will be funded through the Ministry of Health and Long Term Care Physiotherapy Reform). The physiotherapist will be housed in hospital and will provide ongoing preventative care for over 75 patients/residents per year (inpatients, outpatients, long term care, and community). **Total 2014-15 Funding:** $70,017	Hornepayne Community Hospital	
BSO Resources in Small Hospitals (Year 2 of 3) • West Nipissing Hospital must be connected to the BSO network and must serve the Hospital, the Interim Beds Au Chateau and the community. It is expected that the BSO resource will assist West Nipissing Hospital and Au Chateau to accept patients with behavioural issues. **Total 2014-15 Funding:** $150,000	West Nipissing General Hospital; Au Chateau	
Shared Dietitian Services- North Cochrane (Year 1 of 2) • Through this project, four partners in North Cochrane will share the services of one dietitian. The objective is to fill dietitian	Smooth Rock Falls Hospital; Kapuskasing Community Health Centre; Sensenbrenner Hospital; North	

service gaps while at the same time creating a full time position to assist in maintaining human resource capacity in the region. **Total 2014-15 Funding:** $24,962	Centennial Manor	
Occupational Therapy (Year 1 of 2) • The purpose of this project is to support the delivery of Occupational Therapy (OT) services for Chapleau and Area residents. This funding will be used to hire a full time OT to deliver care to inpatients, outpatients, and LTC. A partnership with the North East CCAC will also be developed to provide OT services to local homecare clients. **Total 2014-15 Funding:** $80,000	Services de santé de Chapleau Health Services; NE CCAC	
Physiotherapy (Year 2 of 3) • This funding will go towards 0.4 (FTE) of a full-time physiotherapist for the Chapleau Area (the remaining 0.6 (FTE) will be funded through the Ministry of Health and Long Term Care Physiotherapy Reform). The physiotherapist will be housed in hospital and will provide ongoing preventative care for over 80 patients/residents per year (inpatients, outpatients, long term care, and community). **Total 2014-15 Funding:** $42,300	Services de santé de Chapleau Health Services	
Seniors Mental Health Worker (Year 2 of 3) • This funding will be allocated towards a part-time (0.5 FTE) seniors mental health worker who will assist 40 seniors who are living with mental illness to remain in their homes. This project will support seniors to engage in social and physical activities to promote social integration and prevent deterioration. The funding will also support care-givers by providing them with coping strategies. **Total 2014-15 Funding:** $55,000	Services de santé de Chapleau Health Services	
Movement Disorders Clinic (Year 1 of 2) • Dr. Guttman and his multi-discplinary team have been providing shared care services to people living with Parkinson's and Huntington's in Northeastern Ontario since 1995. The team travels quarterly to North Bay, Sturgeon Falls and Sudbury. This	West Nipissing General Hospital	

funding will support the multidisciplinary team (Registered Nurse, Occupational Therapist and Social Work) to continue to provide needed care throughout the year as well as during the twice annual outreach clinics led by Dr. Guttman. **Total 2014-15 Funding:** $25,000		

Integration, Collaboration and Care Coordination Projects

Description of Program (s)/ Benefit to Patients	Lead Hospital	Related Media Releases
Expansion to Cardiac Rehab Program (Year 2 of 3) • To expand the Cardiac Rehab Program at Sault Area Hospital to ensure that patients from the district have access to service. **Total 2014-15 Funding:** $40,000	Blind River District Health Centre; Sault Area Hospital	
FASD Diagnostic Clinic (Year 2 of 2) • This funding will help to reduce the number of patients on the current wait list for FASD assessment and diagnosis services in 2013/14 by completing 20 additional assessments. In 2014/15 the clinic will continue to conduct FASD assessment and diagnosis services for up to 20 clients. **Total 2014-15 Funding:** $60,000	Blind River District Health Centre	Found here – Nov. 7, 2014
Expansion of Congregate Dining (Year 2 of 2) • This funding increase would allow an expansion of dining services from four to six times per year for 20- 25 clients. Health promotion, health education and social activities are provided at each congregate dining session as well as transportation to and from the event. **Total 2014-15 Funding:** $6,630	Blind River District Health Centre	
Englehart Integrated Health Study (Year 2 of 2) • The purpose of this project is to explore the feasibility of a community hub model whereby the hospital would be the central access point to the full continuum of care. The ability to repurpose existing hospital resources would be examined, which would include a solution to the aging Long Term Care	Englehart and District Hospital	

Home infrastructure. **Total 2014-15 Funding:** $38,750		
Care Transitions Coach (Year 1 of 2) • This funding will be allocated towards addressing challenges with the effective transition of clients from hospital to CCAC to CSS services. The Care Transitions Coach will be responsible to create an environment where care pathways can be developed, linkages to Primary Care established, and smooth transitions to LTC are established. **Total 2014-15 Funding**: $123,000	Espanola Regional Hospital and Health Centre ; West Parry Sound Health Centre	
Project Coordinator- North East Rural Communities Framework (Year 2 of 3) • This funding will be used to hire a project coordinator to pilot the North East Rural Communities Framework for Achieving Improved Health System Coordination in Wawa, Michipicoten First Nation, Missanabie, Hawk Junction, Dubreuilville, and White River. This process will lead the community to develop strategies to address local health system issues, and implement a model for improved health system coordination. **Total 2014-15 Funding:** $65,000	Lady Dunn Health Centre; 14 Community Partners/ Stakeholders	Found here- April 8, 2014
Integrated Discharge Planning (Year 1 of 2) • This funding will support 1.0 FTE to be involved in integrated discharge planning for all patients discharged from the Manitoulin Health Centre, as well as to coordinate service plans for clients transitioning back to the community in need of support. This position would ensure that service planning encompasses all available community services in the area, including on-reserve community support services and home support services. **Total 2014-15 Funding:** $97,151	Manitoulin Health Centre; Community Partners	
Hub Quality and Integration Lead (Year 1 of 2) • This funding will support the implementation of a Hub model for Manitoulin Island over 3 phases including: 1) Create collaborative agreements with service providers and integrated	Manitoulin Health Centre; Community Partners	

quality improvement planning; 2) Develop care pathway modeling and design, data standardization, service mapping; and 3) Implementation. **Total 2014-15 Funding:** $150,000		
North East Joint Assessment Centre (NE JAC) Expansion (Year 2 of 3) • This funding will go towards the expansion of the NE JAC program in North East hospitals to increase service levels and decrease wait times. **Total 2014-15 Funding:** $250,420	Manitoulin Health Centre; West Parry Sound Health Centre Sault Area Hospital; Timmins and District Hospital; Health Sciences North; West Nipissing General Hospital; North Bay Regional Health Centre	
Non-Urgent Inter-Facility Patient Transportation Pilot Project (Year 2 of 2) • The purpose of this project is to test alternative models of non-EMS delivered non-urgent patient transportation in the North East. The objectives of the project are to achieve delivery of regularly scheduled and dedicated non-urgent transportation alternatives in rural urban settings; and to inform the North East non-urgent transportation review that was completed in June 2014. The pilots have been extremely successful and have been extended until they can be transitioned into a new non-urgent transportation system/model for the region expected to be implemented in mid-2015. **Total 2014-15 Funding:** $871,789	Regional Project pilot sites include: Espanola Regional Hospital; Manitoulin Health Centre; Health Sciences North	Found here April 8, 2014 and August 21, 2014
Pharmacy Peer Group (Year 1 of 1) • This project will enable hospitals in the North East to work towards addressing hospital pharmacy issues and leveraging opportunities to ultimately improve the quality of care to inpatients. Components of this funding to include: Pharmacy Technicians for Engelhart & District Hospital, Lady Dunn Health Centre, Hornepayne Community Hospital & Smooth Rock Falls Hospital; Pharmacist Lead for the NE LHIN Hospital Pharmacy Peer Group (HPPG). As this is a regional initiative, the distribution of this funding allocation to other hospitals needs to be pre-approved by the NE LHIN.	25 North East Hospitals	Found here, March 16, 2014

Total 2014-15 Funding: $140,000		
Lab Phase 2: Outpatient Laboratory Review-Phase 2 Initial Focus on Integration Opportunities (Year 1 of 1) • The funding will be utilized to continue the work which was started in Phase 1 of the Outpatient Laboratory Services Review. The overall goals for Phase 2 are focused on: Test repatriation; Integration opportunities; Access to phlebotomy services. These goals are based on recommendations made in the Phase 1 Report and identified as priorities by the Small Hospital CEO group. For the purpose of a priority for 2014/15 the focus will be on further development of goal 2-Integration opportunities. Total 2014-15 Funding: $20,000	All North East Small Hospitals	
KMPG Small Hospital Report • Funding provided to assist with the evaluation of small hospitals throughout the North East. **Total 2014-15 Funding:** $54,123	Manitoulin Health Centre	
Fort Albany Geriatric Clinic (Year 2 of 2) • This funding will support the costs surrounding the implementation of a geriatrics clinic situated in the community of Fort Albany First Nation. **Total 2014-15 Funding:** $41,270	Weeneebayko Area Health Authority; North East Local Health Integration Network; North East Specialized Geriatric Services; Peetabeck Health Services	
Sustainability Plan for the Cochrane Detox Centre • This funding will support the research and development of a sustainability plan for the Cochrane Detox Centre. **Total 2014-15 Funding:** $75,000	Weeneebayko Area Health Authority	
Furniture for Seniors Living Area • This funding will support the purchase of furniture of a seniors living area. **Total 2014-15 Funding:** $25,000	Weeneebayko Area Health Authority	

Clinical Improvements and Standards

Description of Program (s)/ Benefit to Patients	Lead Hospital	Related Media Releases
Quality Based Procedures- Clinical Steering Review (Year 2 of 2) • Through this funding, the Hay Group was asked to facilitate additional engagement sessions in the NE LHIN to gather input from hospital CEOs and clinicians. A supplementary analysis of inappropriate referrals to Health Sciences North was also conducted. The analysis was to determine if surgical cases referred to Health Sciences North could have been managed at the local hospital. **Total 2014-15 Funding:** $159,000	25 North East Hospitals	
Quality Based Procedures Module Implementation (Year 2 of 2) • Through this funding, the company Patient Order Sets was hired to assist with hospital QBP implementation including POS, change management, and technical support **Total 2014-15 Funding:** $859,510	25 North East Hospitals	