

## North East LHIN Long-Term Care Providers Share Ideas for Delivering Quality Care to Support Older Northerners

**June 28, 2016** – Senior representatives of the region’s 41 long-term care homes funded by the North East Local Health Integration Network (NE LHIN) met for the first time face-to-face last week to share ideas on how to enhance quality care for residents living in long-term care across Northeastern Ontario.

Participants learned about how technology, including electronic records, supports quality and seamless care. They were also updated on a successful program called Behavioural Supports Ontario (BSO). Seventeen homes across the region have BSO resource teams, and all homes have taken a lead in adopting BSO practices and care for older adults with dementia and other neurological conditions who show responsive behaviours.

Regional innovations were presented by administrators Angela Harvey of Finlandia Nursing Home in Sudbury and Len Fabiano of Lakeland LTC in Parry Sound. Angela described a mural project at Finlandia in which a local artist painted “diversion murals” to minimize the appearance of doors. This helps distract residents, particularly those with dementia, from exit-seeking and wandering, along with beautifying their home. Len spoke about how his long-term care home is beginning a project to incorporate recreational technologies to respond to a new generation of residents (baby boomers) and their expectations around Internet and Intranet access.



Co-chairs of the NE LHIN Long-Term Care Regional Network are shown at right, **Francine Gosselin (left) Administrator of Temiskaming Lodge in Haileybury; and Shannon Ketchabaw, Resident Services Manager from Golden Manor in Timmins.**



**At left, Angela Harvey, Administrator, Finlandia Nursing Home, is shown at the meeting with Kirsten Farago, NE LHIN LTC Officer.**

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