

MEDIA RELEASE

People to Benefit from More Coordinated Mental Health and Addictions Services in North Bay and Area

September 27, 2019 – People in Nipissing will soon have an easier time finding the mental health and addictions care they need thanks to the integration of two North Bay agencies – Canadian Mental Health Association (CMHA) Nipissing Regional Branch, and Nipissing Mental Health and Housing Support Services (NMHHSS).

The integration, slated for January 5, 2020, means people will be able to access the services they need more readily due to fewer required assessments, fewer transitions back-and-forth between organizations and better collaboration between local mental health and addiction professionals.

The two organizations, which offer similar services, have been working towards this integration for more than three years. Engagements with patients and families have underscored the need to change the status quo and reduce service fragmentation by bringing mental health and addictions care providers together in the area.

“The CMHA Nipissing Regional Branch believes that this will result in more seamless service delivery and will enhance the system as a whole. The priority during this time will be ensuring no disruption in service to our clients and supporting staff teams during the transition,” said Margi Clarke, Executive Director of CMHA Nipissing.

“We are looking forward to welcoming CMHA staff to our organization. We value their knowledge and professionalism and are looking forward to working together,” said Mary Davis, Executive Director of NMHHSS. “Together we can offer a more coordinated approach to care and service for clients, and better support our partners who are looking for easier referrals for people living with mental health or addiction challenges.”

The organizations are working together to finalize a transition plan that ensures a seamless transfer with no disruption to client care and the same or enhanced service levels. Both CMHA Nipissing and NMHHSS are committed to finding opportunities to improve the client experience.

For more information:

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